

Trusted Critical Communication Solutions

**MILITARY
PUBLIC SAFETY
CALL CENTERS**



“Your excellent customer focus is increasingly rare in the industry. It is very much appreciated.”

SPACE FORCE



COMMUNICATION SOLUTIONS FOR DEMANDING ENVIRONMENTS

As the boundaries between physical security and cybersecurity blur further, a comprehensive approach is essential. As software and hardware vulnerabilities continue to increase, protecting information has become a top priority for our clients. For almost four decades, Secure Headset Group® (formerly Starkey Headsets) has been delivering solutions for the

most demanding critical communication environments.

A headset is a critical endpoint on a network and, like any other device, is vulnerable to security breaches. Secure Headset Group (SHG) designs and manufactures products that are not only comfortable and alleviate ear fatigue, but they also protect confidential information. With rigorous testing and hackathons, we stay ahead of emerging global threats, making our headsets among the most trusted communication solutions

in the world. Organizations such as the Department of Defense, all branches of the U.S. military, first responders, emergency dispatch centers, and call centers rely on our products every day.

This brochure represents only a portion of our comprehensive portfolio. For additional solutions, please visit secureheadsets.com or call us at **800-827-9715**.

SHG OVERVIEW



Our headsets not only offer the ultimate in security, but are constructed with the health of the inner ear always top of mind. Our in-house engineering and product development teams collaborate to produce one or two ear options that offer crystal clear communication all day, and a comfortable form and fit that alleviates ear fatigue. Our headsets offer a passive noise canceling mic or a non-noise canceling mic. Plus, we produce cables for all connection types, and every cable is PL compatible.

“ They provided phenomenal support in both acquisition and identifying specific technological solutions for our teams.”

AHMAND BROWN,
AIR FORCE SPECIAL
OPERATIONS
COMMAND



UNCOMPROMISED COMMUNICATION

Secure Headset Group® builds durable headsets, delivering a reliability rate over 99.96%. Every headset is fully TAA and NDAA 889 compliant, and in line with the Department of Defense’s Memorandum on Collaboration Peripherals. Our PTT (push-to-talk) feature meets the most stringent government compliance standards, ensuring protected and reliable call control for non-secure environments.

Our headsets come in monaural and binaural versions with passive noise canceling mics or non-noise canceling mics. In addition, we offer headset and handset cords for all connection types, ensuring your communication needs are met.



SHG S M5300-MOTH-PTT Monaural Military USB Headset with Push-To-Talk Passive Noise Canceling Mic

This lightweight push-to-talk (PTT) monaural headset is comfortable and offers a great sounding call.



SHG S H100-PTT/USB Handset

Plug and play USB-A handset that easily connects to all major softphones and USB enabled desk phones, and comes with a push-to-talk (PTT) button.



SHG S D145-PTT/AMP Push-To-Talk Cable

A 6-wire amplifier cable with PL QD (quick disconnect) to a PJ7 2-prong adapter with an in-line PTT (push-to-talk) button.

MILITARY



SHG S M5400-BOTH-PTT Binaural Military USB Headset with Push-To-Talk Passive Noise Canceling Mic

The ultimate PTT (push-to-talk) USB military headset, providing performance, comfort, and value.



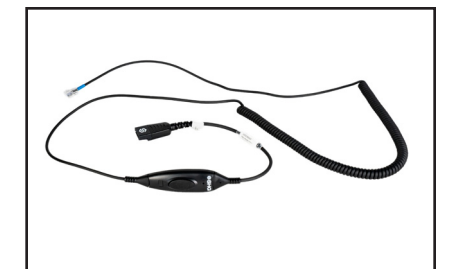
S M135-PTT/USB Push-To-Talk USB Cable

A commercial grade cable that includes QD (quick disconnect) to a USB-A adapter with a push-to-talk (PTT) button.



SHG S M600 NC Military Headset with Passive Noise Canceling Mic

A uniquely stylish binaural headset that delivers the industry’s best possible sound quality in an extremely comfortable package



SHG S M135-PTT/CISCO Push-To-Talk Cable for Cisco Phones

A commercial quality cable for SHG headsets attached to Cisco telephones. It has a flat quick disconnect (QD) and a rugged push-to-talk (PTT) button.

“ We have used SHG products for many years. The sound is clear, and I can wear my headset for a full 12-hour shift with no ear fatigue or headache.”

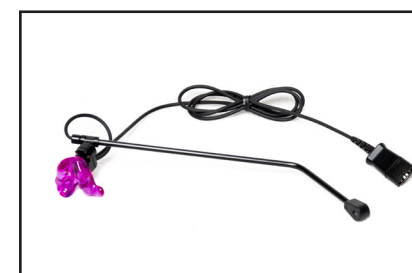
**NICOLE LOPEZ,
TRAINING & QUALITY
ASSURANCE MANAGER
OF SALT LAKE
VALLEY EMERGENCY
COMMUNICATIONS
CENTER**



PERFECT FOR EMERGENCY COMMUNICATION PROFESSIONALS

There are thousands of primary and secondary PSAPs (public safety answering points), police departments, and fire departments that use headsets in their operation. Security is key for the critical communication that headset heroes deal with on a daily basis. SHG headsets are engineered and manufactured to meet the most stringent security standards.

In addition, our products deliver crystal clear communication, a comfortable fit, and ear fatigue relief. Headsets from Secure Headset Group® not only improve the work environment for emergency communication professionals, but they also help to make the world a safer place for everyone.



SHG S 130 Combo Custom Headset and Lucite Custom Earmold Combination

The SHG custom headset is one of the lightest models in the industry. Weighing less than 1 oz., it offers a perfect fit and superior comfort. Available in both SHG and PL quick disconnect (QD) versions.

PUBLIC SAFETY



SHG S D200 DECT Cordless PTT (Push-to-Talk) Headset Adapter

Ensures top-tier protection with DECT Security Level C. Supports USB and analog interfaces, and flexible configurations for one or two independent portable devices.



SHG S D145-PTT/AMP Push-To-Talk Cable

A 6-wire amplifier cable with PL QD (quick disconnect) to a PJ7 2-prong adapter with an in-line PTT (push-to-talk) button.



SHG S D145-PTT Push-To-Talk Cable

A commercial grade 6-wire cable that provides PL QD (quick disconnect) to a PJ7 2-prong adapter with a PTT button.



SHG S D100-FP-USB Plug-and-Play USB Push-to-Talk (PTT) Foot Pedal

Built for heavy duty and hands free use, this pedal ensures consistent performance in mission-critical environments.



SHG S 500-PL Headset with Passive Noise Canceling Mic

A uniquely stylish headset that delivers the industry's best possible sound quality in an extremely comfortable package, with a PL QD.



SHG S D144 AMP Cable

A 4-wire adapter provides SHG QD (quick disconnect) to a PJ7 2-prong mute and volume control. The dual-prong adapter works with any headset.

“ You make this process really easy and your equipment is top-of-the-line. It’s a no brainer to go with SHG.”

**CHARLES HOFFMAN,
QUALITY MANAGEMENT
SYSTEMS SPECIALIST
BOEING**



IDEAL FORM AND FIT FOR 24/7 USE

Headsets designed for the rigorous demands of call center agents must excel in comfort, durability, performance, and security. An agent’s efficiency and success rely on a well-fitting headset that ensures clear and reliable communication. Secure Headset Group® is dedicated to providing not only the perfect form and fit, but also the highest level of security.

Our headsets are used in call centers across a variety of industries, ranging from healthcare and financial services to education, transportation and logistics, and many more.

CALL CENTERS



SHG S 5400-BOTH-USB Binaural Headset with Full Inline Controls Passive Noise Canceling Mic

The ultimate full inline control headset, providing excellent performance, comfort, and value in a binaural USB headset.



SHG S 300 Call Center Headset with Passive Noise Canceling Mic

A call center grade, professional quality, monaural headset that is manufactured to endure the rigors of a 24/7 call center.



SHG S M800NC QD Binaural Headset with Passive Noise Canceling Mic

This binaural headset has leatherette cushions for all day comfort, superb sound quality, and quick disconnect (QD).



SHG S 250-DUO Binaural DECT Wireless Headset with Passive Noise Canceling Mic

DECT wireless binaural headset comes with a Bluetooth adapter and provides over the head dual connectivity (desk phone/USB).



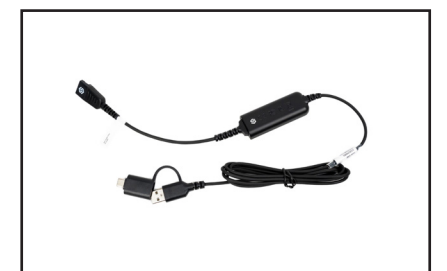
SHG S 5600 ELITE USB Headset with In Line Control Passive Noise Canceling Mic

Lightweight binaural headset helps reduce ear fatigues and includes a passive noise canceling mic.



SHG S M600 NC Headset with Passive Noise Canceling Mic

A uniquely stylish binaural headset that delivers the industry’s best possible sound quality in an extremely comfortable package



SHG S 135-USB Cable

A direct connect commercial grade cable with SHG QD (quick disconnect) to USB-A.

“ In 15+ years, I have never had a warranty claim on any headset I sold. Not one!”

HEADSETTERS



SANITIZE, REFURBISH, AND REPAIR

Secure Headset Group's expertly trained customer support team is ready to handle all your headset needs. Instead of discarding your old headset, our sanitization, refurbishment, and repackaging services can make it feel like new. We inspect every headset for any physical defects. While any damaged headsets are either recycled or returned to you, the remaining units undergo thorough cleaning, and are tested by our

technicians to ensure they perform like new. Our program extends the life and value of your headsets, resulting in significant cost savings.

Secure Headset Group® offers a large selection of refurbished corded headsets, which are tested and restored to like-new condition. These refurbished headsets cost a fraction of our new ones, making them perfect for larger orders.

Every SHG headset includes a two year warranty. For in-warranty products, devices

are evaluated and then either repaired to their factory-new condition or replaced. We offer out-of-warranty repairs for our products too.

SERVICES





EXPERIENCE THE DIFFERENCE

Secure Headset Group® provides exceptional customer support with a team of professionally trained specialists, ensuring personalized assistance during every step of the sales process. Unlike our competitors, our customers are never directed to chatbots or a community forum. Your inquiries are handled by a dedicated live representative as your single point of contact every time.

All SHG products are kept in stock and ready for immediate delivery. In the rare event of a backorder, manufacturing lead times are three weeks or less.

**Your one stop shop for
critical communication
headsets and accessories.
Contact us at 800-827-9715.**



WEBSITE



SOCIAL MEDIA

**Secure Headset Group
11 E. Hintz Road, Suite B
Wheeling, IL 60090**

*Photos and location courtesy of our
friends at the Deerfield Police Department,
Deerfield, Illinois.
(12-25 Edition)*

